

**Tennessee Department of Human Services  
Child Adult Care Licensing Staff Directory**

<b>CHILD &amp; ADULT CARE LICENSING</b>		<b>Citizens Plaza, 400 Deaderick St, Floor 8, Nashville, TN 37243</b>			
<b>Name</b>	<b>Role</b>	<b>Office Number</b>	<b>Cell Number</b>	<b>Email Address</b>	
Vacant	Director				
Vacant	Administrative Assistant				
<b>Name</b>	<b>Role</b>	<b>Office Number</b>	<b>Cell Number</b>	<b>Email Address</b>	<b>Region Served</b>
Bloom, Cassandra	Program Supervisor	865-594-9160	865-210-7654	<a href="mailto:cassandra.bloom@tn.gov">cassandra.bloom@tn.gov</a>	East Tennessee
Davenport, Travonda	Program Supervisor	615-313-5629		<a href="mailto:travonda.davenport@tn.gov">travonda.davenport@tn.gov</a>	Middle Tennessee
Hamilton, Sigmund	Program Supervisor	901-543-7716	901-233-4032	<a href="mailto:sigmund.u.hamilton@tn.gov">sigmund.u.hamilton@tn.gov</a>	West Tennessee

<b>DISTRICT 1 - EAST - JOHNSON CITY - 905 Buffalo St, Johnson City, TN 37604</b>					<b>Fax: 423-434-6987</b>
<b>Name</b>	<b>Role</b>	<b>Office Number</b>	<b>Cell Number</b>	<b>Email Address</b>	<b>Counties Served</b>
Beach, Erica	Field Supervisor	423-232-2298	423-326-9383	<a href="mailto:erica.beach@tn.gov">erica.beach@tn.gov</a>	Carter, Greene, Hancock, Hawkins Johnson, Sullivan, Unicoi, Washington
Andes, Andy	Field Secretary	423-434-6915		<a href="mailto:andy.andes@tn.gov">andy.andes@tn.gov</a>	
Caffey, Debbie	Program Evaluator	423-434-6908	423-641-6003	<a href="mailto:debbie.caffey@tn.gov">debbie.caffey@tn.gov</a>	
Clark, Elizabeth	Program Evaluator	423-434-6920	423-429-5470	<a href="mailto:elizabeth.clark@tn.gov">elizabeth.clark@tn.gov</a>	
Fulwider, Rita	Program Evaluator	423-434-4666	423-582-7395	<a href="mailto:rita.fulwider@tn.gov">rita.fulwider@tn.gov</a>	
Miller, Allison	Program Evaluator	423-224-1942	423-641-6083	<a href="mailto:allison.c.miller@tn.gov">allison.c.miller@tn.gov</a>	
Phillips, Jennifer	Program Evaluator	423-787-3070	423-260-1361	<a href="mailto:jennifer.l.phillips@tn.gov">jennifer.l.phillips@tn.gov</a>	

<b>DISTRICT 2 - EAST - KNOXVILLE - 7175 Strawberry Plains Pk, Ste 200, Knoxville, TN 37914</b>					<b>Fax: 865-594-7156</b>
<b>Name</b>	<b>Role</b>	<b>Office Number</b>	<b>Cell Number</b>	<b>Email Address</b>	<b>Counties Served</b>
Fox, Leigh Ann	Field Supervisor	865-594-9174	865-210-3598	<a href="mailto:leigh.ann.fox@tn.gov">leigh.ann.fox@tn.gov</a>	Campbell, Claiborne, Cocke, Grainger, Hamblen, Jefferson, Knox, Morgan, Scott, Union
Hawkins, Karen	Field Secretary	865-594-9161		<a href="mailto:karen.hawkins@tn.gov">karen.hawkins@tn.gov</a>	
Blakley, Amber	Program Evaluator	865-594-3515	865-469-6693	<a href="mailto:amber.b.blakley@tn.gov">amber.b.blakley@tn.gov</a>	
Dufresne, Sue	Program Evaluator	865-594-9180	865-314-9065	<a href="mailto:sue.dufresne@tn.gov">sue.dufresne@tn.gov</a>	
Fain, Laura	Program Evaluator	865-594-9173	865-340-1442	<a href="mailto:laura.fain@tn.gov">laura.fain@tn.gov</a>	
Judd, Tammy	Program Evaluator	865-594-9169	865-340-1895	<a href="mailto:tammy.judd@tn.gov">tammy.judd@tn.gov</a>	
Mathis, Margo	Program Evaluator	865-594-9178	865-340-1897	<a href="mailto:margo.mathis@tn.gov">margo.mathis@tn.gov</a>	
Taylor, Ansley	Program Evaluator	865-594-9168	865-340-1446	<a href="mailto:ansley.taylor@tn.gov">ansley.taylor@tn.gov</a>	
Thomas, Melissa	Program Evaluator	865-594-9163	865-340-1444	<a href="mailto:melissa.sue.thomas@tn.gov">melissa.sue.thomas@tn.gov</a>	
Wallace, Linda	Program Evaluator	865-594-9177	865-310-6230	<a href="mailto:linda.wallace@tn.gov">linda.wallace@tn.gov</a>	

<b>DISTRICT 3 - EAST - COOKEVILLE - 1000 England Dr, Ste B, Cookeville, TN 38501</b>					<b>Fax: 931-528-9058</b>
<b>Name</b>	<b>Role</b>	<b>Office Number</b>	<b>Cell Number</b>	<b>Email Address</b>	<b>Counties Served</b>
Bartlett, Rhonda	Field Supervisor	931-520-2478	931-206-2688	<a href="mailto:rhonda.m.bartlett@tn.gov">rhonda.m.bartlett@tn.gov</a>	Cannon, Clay,

**Child Adult Care Complaint Hotline**

800-462-8261 (Toll-free) or 615-313-4820 (Local)

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Ray, Angela	Field Secretary	931-520-2472		<a href="mailto:angela.ray@tn.gov">angela.ray@tn.gov</a>	Cumberland, DeKalb, Fentress, Jackson, Macon, Overton, Pickett, Putnam, Smith, Van Buren, Warren, White
Allison, Linda	Program Evaluator		931-319-7105	<a href="mailto:linda.allison@tn.gov">linda.allison@tn.gov</a>	
Braswell, Anita	Program Evaluator	931-520-2473	931-319-7460	<a href="mailto:anita.braswell@tn.gov">anita.braswell@tn.gov</a>	
Cassetty, Aneta	Program Evaluator	931-520-2471	931-206-0857	<a href="mailto:aneta.cassetty@tn.gov">aneta.cassetty@tn.gov</a>	
Cooper, Karen	Program Evaluator	931-520-2476	931-319-6921	<a href="mailto:karen.cooper@tn.gov">karen.cooper@tn.gov</a>	
Vance, Julie	Program Evaluator	615-735-5741	615-289-8162	<a href="mailto:julie.vance@tn.gov">julie.vance@tn.gov</a>	

<b>DISTRICT 4 - EAST- CHATTANOOGA - Eastgate Town Center, Ste 602-B, 5600 Brainerd Rd, Chattanooga, TN 37411</b>					<b>Fax: 423-892-2926</b>
<b>Name</b>	<b>Role</b>	<b>Office Number</b>	<b>Cell Number</b>	<b>Email Address</b>	<b>Counties Served</b>
White, Ellwanda	Field Supervisor	423-634-6185	423-582-7479	<a href="mailto:ellwanda.white@tn.gov">ellwanda.white@tn.gov</a>	Bledsoe, Grundy, Hamilton, Marion, Sequatchie
Kilpatrick, Nita	Field Secretary	423-634-6180		<a href="mailto:juanita.kilpatrick@tn.gov">juanita.kilpatrick@tn.gov</a>	
Burks-Hampton, Cynthia	Program Evaluator	423-634-6418	423-353-0138	<a href="mailto:cynthia.burks-hampton@tn.gov">cynthia.burks-hampton@tn.gov</a>	
Dennis, Gail	Program Evaluator	423-634-2464	423-353-2462	<a href="mailto:gail.dennis@tn.gov">gail.dennis@tn.gov</a>	
Hawthorne, Betsy	Program Evaluator	423-634-2464	423-839-6104	<a href="mailto:betsy.hawthorne@tn.gov">betsy.hawthorne@tn.gov</a>	
Turbyfill, Dana	Program Evaluator	423-634-6369	423-353-2064	<a href="mailto:dana.m.turbyfill@tn.gov">dana.m.turbyfill@tn.gov</a>	
Turner, Kirsten	Program Evaluator	423-634-2998	423-353-3712	<a href="mailto:kirsten.e.turner@tn.gov">kirsten.e.turner@tn.gov</a>	
Young, Christy	Program Evaluator	423-634-6186	423-582-7314	<a href="mailto:christy.young@tn.gov">christy.young@tn.gov</a>	

<b>DISTRICT 5 - MIDDLE - COLUMBIA - 1400 College Park Dr, Columbia, TN 38401</b>					<b>Fax: 931-380-3395</b>
<b>Name</b>	<b>Role</b>	<b>Office Number</b>	<b>Cell Number</b>	<b>Email Address</b>	<b>Counties Served</b>
Camplin, Sue	Field Supervisor	931-490-3941	931-206-1681	<a href="mailto:sue.camplin@tn.gov">sue.camplin@tn.gov</a>	Lawrence, Lewis, Lincoln, Giles, Hickman, Marshall, Maury, Perry, Wayne, Williamson
Lancaster, Suzy	Field Secretary	931-490-6023		<a href="mailto:suzy.r.lancaster@tn.gov">suzy.r.lancaster@tn.gov</a>	
Brewer, Pam	Program Evaluator	931-380-5953	931-319-7429	<a href="mailto:pam.brewer@tn.gov">pam.brewer@tn.gov</a>	
Denton, Janice	Program Evaluator	931-380-5954	931-206-1329	<a href="mailto:janice.denton@tn.gov">janice.denton@tn.gov</a>	
Hagan, Angela	Program Evaluator	931-380-5445	931-279-9205	<a href="mailto:angela.d.hagan@tn.gov">angela.d.hagan@tn.gov</a>	
Mays, Lindsey	Program Evaluator	931-380-4631	931-237-8722	<a href="mailto:lindsey.mays@tn.gov">lindsey.mays@tn.gov</a>	
Ring, Lori	Program Evaluator	931-380-5216	931-279-9301	<a href="mailto:lori.ring@tn.gov">lori.ring@tn.gov</a>	
Sowell, Marilynn	Program Evaluator	931-380-5951	931-206-2850	<a href="mailto:marilynn.sowell@tn.gov">marilynn.sowell@tn.gov</a>	
Stone, Jolynn	Program Evaluator	931-380-5955	931-279-9306	<a href="mailto:jolynn.j.stone@tn.gov">jolynn.j.stone@tn.gov</a>	

<b>DISTRICT 6 - MIDDLE - NASHVILLE - 1000 Second Ave N, Nashville, TN 37243</b>					<b>Main Line: 615-532-4410   Fax: 615-532-9235</b>
<b>Name</b>	<b>Role</b>	<b>Office Number</b>	<b>Cell Number</b>	<b>Email Address</b>	<b>Counties Served</b>
Vacant	Field Supervisor				
Bullion, Delores	Field Secretary	615-532-4517		<a href="mailto:delores.bullion@tn.gov">delores.bullion@tn.gov</a>	
Caldwell, Trameka	Program Evaluator	615-253-3880	615-571-5503	<a href="mailto:trameka.caldwell@tn.gov">trameka.caldwell@tn.gov</a>	

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Haynie, Tevis	Program Evaluator	615-532-4197	615-571-5330	<a href="mailto:tevis.haynie@tn.gov">tevis.haynie@tn.gov</a>	Davidson, Sumner
Hunter, Amanda	Program Evaluator	615-230-0137	615-571-5999	<a href="mailto:amanda.m.hunter@tn.gov">amanda.m.hunter@tn.gov</a>	
Miller, Debra	Program Evaluator	615-532-5182	615-571-5524	<a href="mailto:debra.w.miller@tn.gov">debra.w.miller@tn.gov</a>	
Pasch, Wendy	Program Evaluator	615-532-5183	615-571-2903	<a href="mailto:wendy.pasch@tn.gov">wendy.pasch@tn.gov</a>	
Rusie, Joanne	Program Evaluator	615-253-1970	615-571-5647	<a href="mailto:joanne.rusie@tn.gov">joanne.rusie@tn.gov</a>	
Name	Role	Office Number	Cell Number	Email Address	Counties Served
Davis, Steven	Field Supervisor	615-350-4171	931-216-1494	<a href="mailto:steven.davis@tn.gov">steven.davis@tn.gov</a>	Davidson
Turner, Margaret	Field Secretary	615-532-4198		<a href="mailto:margaret.b.turner@tn.gov">margaret.b.turner@tn.gov</a>	
Barry, Rebecca	Program Evaluator	615-532-4521	615-571-5501	<a href="mailto:rebecca.barry@tn.gov">rebecca.barry@tn.gov</a>	
Cruz, Mary	Program Evaluator	615-532-4199	615-571-5502	<a href="mailto:mary.c.cruz@tn.gov">mary.c.cruz@tn.gov</a>	
Gamble, Helen	Program Evaluator	615-532-4091	615-571-5772	<a href="mailto:helen.gamble@tn.gov">helen.gamble@tn.gov</a>	
Gordon, Kimbeley	Program Evaluator	615-253-1958	615-571-1345	<a href="mailto:kimbeley.gordon@tn.gov">kimbeley.gordon@tn.gov</a>	

DISTRICT 7 - WEST - TRENTON - 2205 Hwy 45 S, Trenton, TN 38382					Fax: 731-855-7855
Name	Role	Office Number	Cell Number	Email Address	Counties Served
Panicali, Cindy	Field Secretary	731-222-0185		<a href="mailto:cynthia.panicali@tn.gov">cynthia.panicali@tn.gov</a>	Benton, Carroll Crockett, Dyer, Gibson, Henry, Lake, Obion, Weakley
Couch, Lisa	Program Evaluator	731-222-0185	731-225-3636	<a href="mailto:lisa.a.couch@tn.gov">lisa.a.couch@tn.gov</a>	
Felton, Tiffany	Program Evaluator	731-222-0205	731-363-3790	<a href="mailto:tiffany.l.felton@tn.gov">tiffany.l.felton@tn.gov</a>	
Goodman, Carolyn	Program Evaluator	731-222-0129	731-225-4053	<a href="mailto:carolyn.goodman@tn.gov">carolyn.goodman@tn.gov</a>	
Richardson, Amy	Program Evaluator	731-222-0180	731-225-0038	<a href="mailto:amy.richardson@tn.gov">amy.richardson@tn.gov</a>	
Trimble, Katrina	Program Evaluator	731-222-0185	731-414-4741	<a href="mailto:katrina.a.trimble@tn.gov">katrina.a.trimble@tn.gov</a>	

DISTRICT 8 - WEST - MEMPHIS - One Commerce Square, Floor 9, 40 S Main St, Memphis, TN 38103					Fax: 731-855-7855
Name	Role	Office Number	Cell Number	Email Address	Counties Served
Ellis, Deborah	Field Secretary	901-543-7954		<a href="mailto:deborah.d.ellis@tn.gov">deborah.d.ellis@tn.gov</a>	Shelby
Leake, Marsha	Field Secretary	901-348-3993		<a href="mailto:marsha.leake@tn.gov">marsha.leake@tn.gov</a>	
Name	Role	Office Number	Cell Number	Email Address	Counties Served
McKinney, Barry	Field Supervisor	901-543-6297	901-233-9732	<a href="mailto:barry.c.mckinney@tn.gov">barry.c.mckinney@tn.gov</a>	Shelby
Fant, Dennis	Program Evaluator	901-543-2479	901-569-9377	<a href="mailto:dennis.fant@tn.gov">dennis.fant@tn.gov</a>	
Fortney, Wendy	Program Evaluator	901-543-6003	901-569-8997	<a href="mailto:wendy.fortney@tn.gov">wendy.fortney@tn.gov</a>	
Parker, Tamika	Program Evaluator	901-348-3992	901-573-9131	<a href="mailto:tamika.parker@tn.gov">tamika.parker@tn.gov</a>	
Smith, Christine	Program Evaluator	901-543-6329	901-254-9717	<a href="mailto:christine.smith@tn.gov">christine.smith@tn.gov</a>	
Name	Role	Office Number	Cell Number	Email Address	
Jackson, Patricia	Field Supervisor	901-543-6357	901-233-4029	<a href="mailto:patricia.j.jackson@tn.gov">patricia.j.jackson@tn.gov</a>	
Fleming, Annette	Program Evaluator	901-543-6127	901-237-1597	<a href="mailto:annette.fleming@tn.gov">annette.fleming@tn.gov</a>	

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Vail, Liz	Program Evaluator	901-543-7343	901-426-0029	<a href="mailto:liz.vail@tn.gov">liz.vail@tn.gov</a>	
Walker, Annette	Program Evaluator	901-543-7957	901-232-5565	<a href="mailto:annette.walker@tn.gov">annette.walker@tn.gov</a>	
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Wright, Richard	Program Evaluator	901-543-2478	901-378-0653	<a href="mailto:richard.wright@tn.gov">richard.wright@tn.gov</a>	
Name	Role	Office Number	Cell Number	Email Address	Counties Served
Walker, Bennie	Field Supervisor	901-543-7960	901-356-1528	<a href="mailto:bennie.walker@tn.gov">bennie.walker@tn.gov</a>	Shelby
Adams, Freda	Program Evaluator	901-543-6247	901-569-8776	<a href="mailto:freda.adams@tn.gov">freda.adams@tn.gov</a>	
Jones, Naomi	Program Evaluator	901-543-6006	901-581-7375	<a href="mailto:naomi.jones@tn.gov">naomi.jones@tn.gov</a>	
Marr, Nicole	Program Evaluator	901-543-6049	901-569-0791	<a href="mailto:nicole.marr@tn.gov">nicole.marr@tn.gov</a>	
Polk, Artricia	Program Evaluator	901-543-6372	901-573-9761	<a href="mailto:artricia.polk@tn.gov">artricia.polk@tn.gov</a>	
Shannon, Deborah	Program Evaluator	901-543-3599	901-254-9792	<a href="mailto:deborah.shannon@tn.gov">deborah.shannon@tn.gov</a>	
Taylor, Pearly	Program Evaluator	901-543-7956	901-254-9296	<a href="mailto:pearly.taylor@tn.gov">pearly.taylor@tn.gov</a>	

DISTRICT 9 - MIDDLE - CLARKSVILLE - 350 Pageant Ln, Ste 301, Clarksville, TN 37040					Fax: 931-572-1654
Name	Role	Office Number	Cell Number	Email Address	Counties Served
Vaughan, Rona	Field Supervisor	931-645-0657	931-206-2776	<a href="mailto:rona.vaughan@tn.gov">rona.vaughan@tn.gov</a>	Cheatham, Dickson, Houston, Humphreys, Montgomery, Robertson, Stewart
Martin, Patricia	Field Secretary	931-645-0652		<a href="mailto:patricia.martin@tn.gov">patricia.martin@tn.gov</a>	
Eggers, Stephanie	Program Evaluator	931-645-0677	931-312-0069	<a href="mailto:stephanie.m.eggers@tn.gov">stephanie.m.eggers@tn.gov</a>	
Fox, Cindy	Program Evaluator	931-645-0626	931-279-9203	<a href="mailto:cindy.x.fox@tn.gov">cindy.x.fox@tn.gov</a>	
Grant, Teresa	Program Evaluator	931-645-0671	931-279-9186	<a href="mailto:teresa.grant@tn.gov">teresa.grant@tn.gov</a>	
Heist, Jill	Program Evaluator	931-645-0638	931-581-9633	<a href="mailto:jill.heist@tn.gov">jill.heist@tn.gov</a>	
Jayroe, Christina	Program Evaluator	931-645-0627	931-434-7024	<a href="mailto:christina.d.jayroe@tn.gov">christina.d.jayroe@tn.gov</a>	
Pettus, Shaqonda	Program Evaluator	931-645-0619	931-278-4275	<a href="mailto:shaqonda.pettus@tn.gov">shaqonda.pettus@tn.gov</a>	
Pulley, Peggy	Program Evaluator	931-645-0653	931-279-9307	<a href="mailto:peggy.pulley@tn.gov">peggy.pulley@tn.gov</a>	

DISTRICT 10 - EAST - CLEVELAND - 950 Star Vue Dr SW, Ste 1, Cleveland, TN 37311					Fax: 423-559-4986
Name	Role	Office Number	Cell Number	Email Address	Counties Served
Lay, Jenann	Field Supervisor	423-478-6734	423-326-5238	<a href="mailto:jenann.lay@tn.gov">jenann.lay@tn.gov</a>	Anderson, Blount, Bradley, Loudon, Knox, McMinn, Meigs, Monroe, Morgan, Polk, Rhea, Roane, Sevier
Jordan, Carol	Field Secretary	423-478-6735		<a href="mailto:carol.jordan@tn.gov">carol.jordan@tn.gov</a>	
Cogdell, Mitzi	Program Evaluator	423-478-6736	423-641-6086	<a href="mailto:mitzi.cogdell@tn.gov">mitzi.cogdell@tn.gov</a>	
Garner, Tracee	Program Evaluator	865-981-9827	865-340-1893	<a href="mailto:tracee.k.garner@tn.gov">tracee.k.garner@tn.gov</a>	
Helterbride, Mischelle	Program Evaluator	865-988-0256	865-340-1445	<a href="mailto:mischelle.helterbride@tn.gov">mischelle.helterbride@tn.gov</a>	
Kincaid-Clark, Sharon	Program Evaluator	865-594-9175	865-340-1895	<a href="mailto:sharon.kincaid-clark@tn.gov">sharon.kincaid-clark@tn.gov</a>	
Randolph, Sarah	Program Evaluator	865-981-1976	865-340-1003	<a href="mailto:sarah.randolph@tn.gov">sarah.randolph@tn.gov</a>	

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Williams, Erica	Program Evaluator	865-594-9170	865-310-5652	<a href="mailto:erica.williams@tn.gov">erica.williams@tn.gov</a>

<b>DISTRICT 11 - WEST - JACKSON - 225 Dr. Martin Luther King, Jr. Dr, Ste 210, Jackson, TN 38301</b>					<b>Fax: 731-423-5600</b>
<b>Name</b>	<b>Role</b>	<b>Office Number</b>	<b>Cell Number</b>	<b>Email Address</b>	<b>Counties Served</b>
McKinney, April	Field Supervisor	731-426-6102	731-225-1085	<a href="mailto:april.mckinney@tn.gov">april.mckinney@tn.gov</a>	Chester, Decatur, Fayette, Hardeman, Hardin, Haywood, Henderson, Lauderdale, McNairy, Madison, Tipton
Godwin, Sherryl	Field Secretary	731-426-6110		<a href="mailto:sherryl.e.godwin@tn.gov">sherryl.e.godwin@tn.gov</a>	
Douglas, Koletta	Program Evaluator	731-426-6102		<a href="mailto:koletta.douglas@tn.gov">koletta.douglas@tn.gov</a>	
Green, Anita	Program Evaluator	731-426-6103	731-225-4087	<a href="mailto:anita.r.green@tn.gov">anita.r.green@tn.gov</a>	
Holloway, Kirby	Program Evaluator	731-420-6106	731-414-0431	<a href="mailto:kirby.holloway@tn.gov">kirby.holloway@tn.gov</a>	
Jones, Vick	Program Evaluator	731-426-6105	731-441-2648	<a href="mailto:vick.m.jones@tn.gov">vick.m.jones@tn.gov</a>	
Tipler, Kierra Shante'	Program Evaluator	731-265-0449	731-333-0052	<a href="mailto:kierra.tipler@tn.gov">kierra.tipler@tn.gov</a>	

<b>DISTRICT 12 - MIDDLE - MURFREESBORO - 1711-B Old Fort Pkwy, Murfreesboro, TN 37129</b>					<b>Fax: 615-494-5434</b>
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**Child Adult Care Complaint Hotline**

800-462-8261 (Toll-free) or 615-313-4820 (Local)

**Tennessee Department of Human Services  
Child Adult Care Licensing Staff Directory**

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